

## Acas mediation support

### How Acas can help

Mediation is a way to mend relationships when there is a disagreement at work.

[Find out what mediation is and how it can help](#)

Acas can:

- provide external mediators
- advise employers on [introducing mediation](#)
- [train staff in mediation](#)

[Contact the Acas Training and Customer Services team](#)

### Acas mediators

Acas can supply employers with external mediators to help solve disagreements.

Acas mediators are independent and impartial. They work with everyone involved in a disagreement. In 2019 to 2020, 76% of Acas-led mediations were fully or partially resolved.

Important: We cannot supply mediators if we are providing [early conciliation](#) or if a claim has been made to an employment tribunal.

[Find out how Acas mediators work](#)